

## The Real Benefits to You in Specifying, buying and using Melcourt Products

### The Product

- Quality products for all site applications and budgets, including mulches, soil ameliorants and composts, play and walk surfaces.
- Each product is carefully made to a quantifiable specification including origin, nominal particle size, wood content, dust and fines content and nutrient levels.
- Wherever possible, Melcourt products fully comply with any appropriate British, European or other National standards or specifications.
- Tried, tested and produced for over 25 years, in a wide range of site conditions and product applications.
- 100% British and European origin, from natural, sustainable environmentally friendly materials, which are peat-free and contain no added chemicals.

### Technical Support

- Melcourt are widely recognised as the leading authority within the industry, and have substantial product knowledge and credibility.
- Each Melcourt product is backed up with Technical Information data sheets.
- Typical, clearly labelled product samples are available, by return, via post.
- Visits to your offices or site, to discuss product selection, specification writing, or any other technical aspects are arranged to suit your requirements. Practical telephone advice is also freely available.
- Written quotations are provided, by return.
- In the unlikely event of a problem arising with a Melcourt product, we will act promptly to fully investigate the cause and resolve to your satisfaction.
- Melcourt products are supported by our state of the art Research and Development department.

### Customer Care

- You will receive a helpful and friendly service supported by our written Customer Service Statement.
- We work within the requirements of all relevant industry Codes of Practice.

### Availability

- All Melcourt products are usually available nationally, ex stock, in bulk or pre-packed loads.
- Prompt and reliable delivery to site, using bulk tipping, walking floor or flat bed vehicles.
- Our national network of approved Master Stockists supply our most popular grades, in quantities less than 25m<sup>3</sup>.

### Price

- Extremely competitive prices, grade for grade, across the range.
- Best value for money.



### Contact

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